Telling the Story of RHCs: One Survey at a Time

It seems like everyone wants you to fill out a survey in today's day and age. After almost every interaction with an organization or company, we are prodded (sometimes not so subtly) to fill out a survey or provide a 1-to-5-star rating. I know healthcare is no exception as many of you probably do the same thing with your patients!



I think we all probably have survey fatigue at this point (I know I do), but it remains an important and useful tool for organizations to gather data and figure out how to improve. NARHC is no

exception to this rule, and we need you to fight the survey fatigue to help us tell the Rural Health Clinic story here in Washington D.C. and across the country.

We recently issued an optional, qualitative survey on the RHC COVID-19 Testing Program which you can fill out here: https://www.surveymonkey.com/r/RHCCOVID-19TestingProgram2021

In March, we issued a quick one-day survey regarding COVID-19 vaccination in RHCs and because we had good participation from you, the RHC community, we were able to quickly <u>publish</u> data that RHCs are actively involved in COVID-19 vaccination efforts.

Crucially, this data allows us to refute any narrative that RHCs are not actively involved in vaccination efforts. The data has already helped us demonstrate the value of the RHC program to policymakers.

Historically, and for a whole host of reasons, other healthcare programs have had more data to draw upon than RHCs. It is one of NARHC's long-term goals to improve the programmatic data publicly available for RHCs (such as CPT-code data) and we will have more to come on that front soon.

In the meantime, thank you in advance for filling out the next NARHC survey we send your way!

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